# PowerC at a glance

Our goal is to provide high-quality network support.

This is achieved due to the fact that we have experience
and knowledge not only in the networks
but also in programming and hardware design.

We will help you build a modern and reliable IT infrastructure.

# Services offered

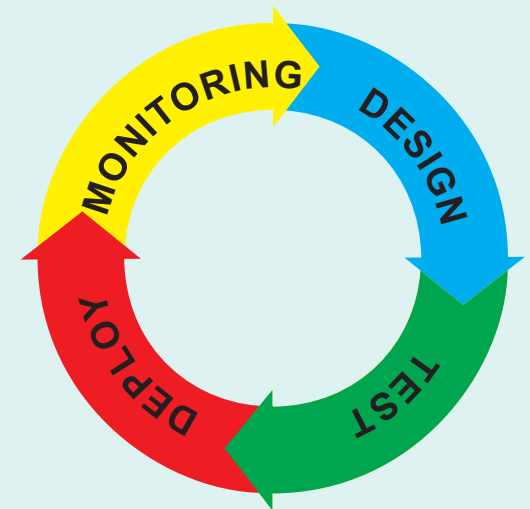Support network based on Cisco/HP/Moxa and more equipment
- Hardware maintenance
- Configuration
- Design/Redesign/Optimisation

Support telephone systems based on Cisco/Avaya/Asterisk
- Hardware maintenance
- Configuration
- Design/Redesign/Optimisation

Support Virtualization (vmware/kvm/xen)
- Configuration
- Integration with other systems
- Design/Redesign/Optimisation

# SLA

Open ticket | Work on problem | Solution Found | Do some work (apply solution)

time  0    15 min.    2 h.    2 h. 15 min.    2 h. 30 min.    2 h. 45 min.

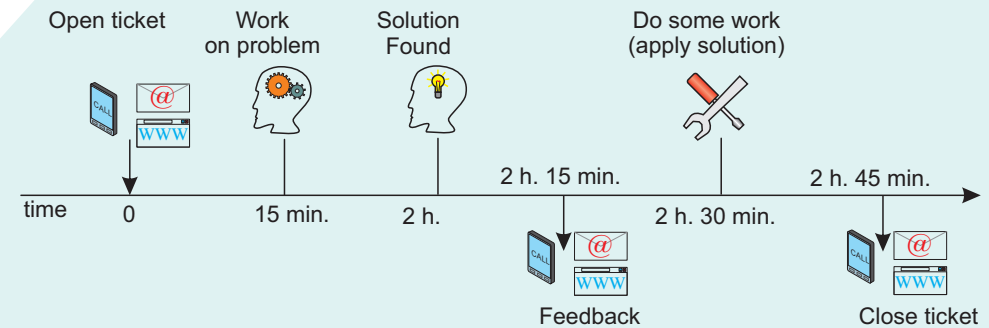Feedback          Close ticket

## 24x7 support service
- Proactive and reactive monitoring
- Analytics
- Partial redesign based on analysis of monitoring/logs e.t.c.

## Flexible customer service
- Partial support if need (If the customer has its support service)
- 24x7, 8x5 and other options
- We work with russian, european and USA customers

## Short time to solve most problems, thanks to:
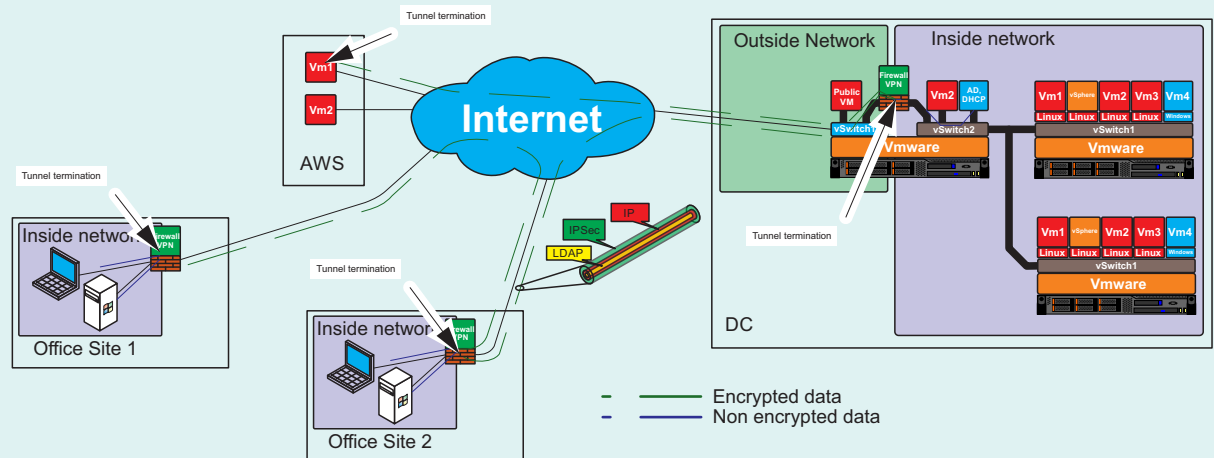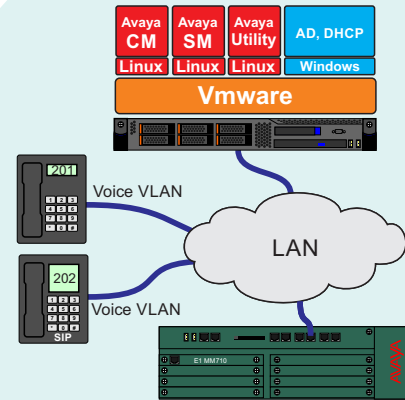- Knowledge
- Expirience
- Automation

# Our customers

- West high speed diameter
- Lege group
- PPS Laboratory
- Gestamp severstal
- Yandex
- And more...

# Contacts

Waiting for you

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